



# Pre-enrollment Support

When making your enrollment decisions, it's important to understand your **health benefits** and **coverage options** that are available for you and your family.

You may have specific questions about Western Health Advantage plans, and we're here to help you make the best choice. WHA has a dedicated **Pre-Enrollment Assistance Line** with representatives ready to address any questions you may have about our plans, coverage, and your care.

## Considerations & Questions such as:

- Provider Network and where to go for care
- Hospitals, Urgent Care Centers, Emergency Care, Pharmacy Locations
- Emergency services, and Care While Traveling
- Student Care Coverage
- Behavioral Health Coverage and Services
- Virtual Care and Teladoc Urgent Care Services
- Benefit Coverage Information
- Plan Options and comparing differences
- Wellness Services: Gym Discounts, CommunityFit, Health Risk Assessments
- Condition Support: Type 2 Diabetes Reversal Program, Hypertension Management
- Digital Physical Therapy, Nutritional Counseling

## Pre-Enrollment Assistance Line:

916-563-2266 | [whasales@westernhealth.com](mailto:whasales@westernhealth.com)

8am – 5pm (M-F) excluding holidays

