

HOW TO SUBMIT:

## Prior Authorization Request or Copay Waiver

### CoverMyMeds® Prior Authorization

Western Health Advantage (WHA) offers the option of quick and easy submission of electronic authorization (ePA) requests through **CoverMyMeds**.

#### GETTING STARTED IS EASY

- 1 LOG IN:** Go to [covermymeds.com](https://covermymeds.com) and register for a free account, or log in to your existing CoverMyMeds account.
- 2 START A REQUEST:** Click "New Request," enter the drug name and the BIN, PCN and RxGroup from the patient's insurance card for the best results. If unavailable, enter "Western Health Advantage" under "plan or PBM name". Select the "Western Health Advantage Prescription Drug Prior Authorization Form" and click "Start Request."
- 3 COMPLETE THE REQUEST:** Enter all demographic fields marked with a "Required" flag and click "Send to Plan." Complete the returned list of patient-specific, clinical questions and click "Send to Plan" again to complete the request.
- 4 CONFIRMATION:** Once your request has been reviewed, the determination will appear in your CoverMyMeds account.

For the most up-to-date information, refer to [Provider FAQs | CoverMyMeds](#). CoverMyMeds can be reached directly through live chat on their website or at 1.866.452.5017.

### Prior Authorization Fax Submission

The standardized Prescription Drug Authorization Request Form (Form No. 61-211 (12/16)) can be found [here](#). Once completed, fax the form and relevant clinical chart notes to the WHA Pharmacy PA Department at 916.568.5280.

**NOTE:** PA forms **will not be accepted** if diagnosis, signature, and/or date are missing.

### Copay Waiver

Under the Affordable Care Act, health plans must cover certain Preventive Care Medications at 100%—without charging a copay, coinsurance, or deductible (e.g. HIV PrEP). The WHA Healthcare Reform Copay Waiver Request Form can be found [here](#). This form may be used for non-urgent requests and faxed to 916.568.5280.

**NOTE:** For **urgent or expedited requests**, call WHA Member Services at 888.563.2250.