

Western Health Advantage



Before January 1, 2020

- Continue using your current retail or home delivery pharmacy until December 31, 2019.
- Make sure you have at least a one-month supply of the medication you take regularly to last during the transition.

After January 1, 2020

- **Begin using your WHA new member ID card (see below). Present it at the pharmacy counter.**
- If your current pharmacy isn't in OptumRx's network and you have remaining refills, you can request that your pharmacist transfer your prescription to the new pharmacy, or ask your doctor to send a new prescription to the new pharmacy.
- Most home delivery prescriptions with remaining refills will automatically transfer to OptumRx. Your billing information will not transfer. Prior to your first home delivery order, be sure to provide OptumRx with your preferred payment method.
- If you take specialty medication, contact OptumRx to transfer your medication to Optum Specialty Pharmacy.

INTRODUCING OptumRx®

Starting January 1, 2020, OptumRx will manage pharmacy care services for WHA members with pharmacy benefits.

EASY TO USE

OptumRx provides 24/7 access to pharmacists, online and mobile app prescription management, and tools to find pharmacies. After coverage starts, use the **OptumRx mobile app** or **optumrx.com** to help manage your medications. You'll be able to find a network pharmacy, check medication coverage, track home delivery orders and more. You can even sign up to receive text messages that remind you when it's time to refill or take your medication.

CONVENIENT

- **Pick up at the pharmacy:** Fill your prescription at one of thousands of retail pharmacies in OptumRx's network, which includes large national chains and many local pharmacies. For a complete list of participating pharmacies, use the Pharmacy Locator tool on the OptumRx app or website, or call WHA Member Services.
- **Home delivery:** Get the medications you take regularly delivered right to your home or work. Order up to a 90-day supply of medications, with no charge for standard shipping.
- **Automatic refills:** Sign up for the OptumRx Hassle-Free FillSM program and receive automatic refills for your home delivery prescriptions.
- **Specialty pharmacy:** Optum Specialty Pharmacy provides resources and personalized support to help you manage your condition.

SAVE MONEY ON MEDICATIONS

Use the **pricing tool** on the OptumRx app or website to see how much your medication will cost. Your formulary—a list of covered medications—is broken into sections called tiers (or cost level you pay). Choosing medications in lower tiers may save you money. You can also ask your doctor if a generic medication is right for you.

New WHA Member ID Card

You will receive **new and improved member ID cards from WHA** prior to January 1, 2020. Be sure to present your new member ID card when picking up a prescription any time after January 1, 2020. Your pharmacy will process the claim using OptumRx information.

