

Member Reimbursement Form for Medical Claims



ONE FORM PER PATIENT PER PROVIDER

Please print clearly, complete all applicable sections and sign.

1. Member's Name: (Last) (First) (Middle)			2. Member ID#:	3. Group ID#:
4. Member's Address:		5. Phone Number	6. Date of Birth:	

The following information must be obtained from your provider or included on your itemized statement or bill from your provider. If the itemized statement includes the information required in fields 7-8, you do not need to complete those sections on the form. Do not send originals as they will not be returned to you.

7. Dates of Service	Place of Service (Office, ER, Urgent care, Hospital, Clinic, Pharmacy, Ambulance, Home)	Diagnosis Codes (ICD-10)	Procedure Codes	Amount Charged	Amount Paid

For Vision requests, please mark one: Post-cataract Routine

8. Provider's Name: _____ Provider's Tax ID#: _____ Provider's Billing Address: _____ _____ Provider's NPI (not required): _____	9. Other Insurance information: Is the member covered by another plan? <input type="checkbox"/> Yes <input type="checkbox"/> No Name of other insurance company: _____ If the other insurance made a payment, please include Explanation of Benefits	10. Condition was related to: A. Patient's Employment? <input type="checkbox"/> Yes <input type="checkbox"/> No B. Auto Accident? <input type="checkbox"/> Yes <input type="checkbox"/> No C. Date of Incident: _____
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11. Foreign Claims
For services out of the country, please explain where services were rendered (Office, ER, Urgent care, Hospital, Clinic, Pharmacy) and explain nature of injury or illness:

12. Signature (required):
I attest that the information above is true and accurate, and the services were received and paid for in the amount requested as indicated above.

Signature: _____ Date: _____

Please provide a copy of your receipt, a provider invoice or a statement that indicates the amount paid to the provider and method of payment, then mail this completed form along with your copy of payment to:
Western Health Advantage, Attn: Claims Processing P.O. Box 4380, Portland, OR 97208-4380

Claims must be received by Western Health Advantage within 365 days of the date of service. Claims not received within this time frame are ineligible for benefit payment. Submission of this form does not guarantee reimbursement. For any questions, please contact Member Services at 1-888-563-2250 or 916-563-2250, seven days a week, between 8 a.m. and 8 p.m. (Pacific Time). TTY users should call 711.