



A HEALTH PLAN
YOU CAN
FEEL GOOD ABOUT.



Western
Health
Advantage



People first. Not profits.

For over a decade, Western Health Advantage (WHA) has brought high-quality, accessible health coverage to businesses like yours in the Greater Sacramento region. As a not-for-profit health plan created by local doctors and their hospitals, WHA offers a refreshing alternative to the expensive bureaucracy of typical HMOs.

Exemplary customer service. Exceptional care.

As Sacramento's local health plan, WHA offers unique advantages that other plans can't. Need to talk to a real person fast? Our dedicated staff is here for you, answering your calls within 30 seconds. Prefer to talk face-to-face? Simply stop by our Sacramento office and meet with a representative in person. We are here to bring you easier access to care, not obstacles to treatment.



And you don't have to take our word for it. The state Office of the Patient Advocate recently ranked Western Health Advantage with four stars — the highest possible rating — for overall health plan. In addition to the four-star rating, WHA led five of the 12 member satisfaction categories in which it was measured, more than any other health plan in the state.

- #1 in Answering Phone Calls within 30 Seconds (100% of the time at WHA)
- #1 in Getting Appointments and Care Quickly
- #1 in Offering Plan Information on What You Pay
- #1 in Healthcare Highly Rated
- #1 in Fewest Member Complaints



Not your typical HMO.

All HMOs offer their members the freedom to choose a Primary Care Physician (PCP) from among the medical groups in the plan network. But in most HMOs, patients often encounter frustration when they need specialized care and can't see a specialist outside of their PCP's medical group. Through our unique Advantage Referral program, WHA members can choose a PCP in one medical group, but elect to see most specialists in our entire network when referred for specialty care.

This gives our members the choice of over 2,300 primary and specialty care physicians from the area's finest medical groups:

- UC Davis Medical Group
- Mercy Medical Group
- NorthBay Healthcare
- Woodland Clinic Medical Group
- Hill Physicians Medical Group
- Golden State Medical Group



What does that mean for you and your employees? Access to one of the leading cardiac programs in the nation, award-winning programs for high-risk pregnancies and cancer treatments and nationally-recognized nursing care, to start. More importantly? You and your employees will have choice and flexibility that other HMOs simply don't offer.

An accessible, award-winning health plan that puts people first — that's a health plan you and your employees can feel good about.

That's Western Health Advantage.

To learn more or to get a quote, talk to your broker or call us today.

Western Health Advantage

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*within reach,
beyond expectation*